

# THE PUBOLS POST

*“Because of the LORD’s great love we are not consumed, for his compassions never fail. They are new every morning; great is your faithfulness.” – Lamentations 3:22-23, NIV*

## Way Down South

We’ve arrived in South Africa! Our journey from Kenya was only four hours on a plane, although we arrived four hours early to the airport in Nairobi to ensure that all of our luggage would get processed and on-board. We can happily report that everything arrived safely in Johannesburg.

Some Wycliffe colleagues met us at the airport. After our arrival at the guest house they manage, several more Wycliffe colleagues gathered at the house to welcome us to South Africa.

During our first month here, we participated in some orientation activities, completed paperwork, purchased a car, and provided some practical help to Wycliffe South Africa including repairing several computers and consulting with them on a redesign

of their publicity materials. It was a busy month.

We signed leases on an apartment and office space on September 1. Now, we are working to get those ready. The office has been painted, and now needs some furnishings and equipment.

This move comes with many new opportunities including lengthening our commitment to serve Wycliffe in Africa. We will complete our initial two years in December, and we now plan to continue up to another two years. We’re excited to continue our service in Africa, and excited to see what God will do during our time based here. You can find our new address on the back of this letter. Your continuing prayer and financial support of our ministry has made this possible. Thank you!

## Computer Support for Africa

This move comes with an expansion in my job—going from supporting one office to providing computer support to Wycliffe staff all over the continent of Africa. This is part of an exciting new initiative to provide support to five time zones (GMT-1 to GMT+3) that cover both Europe and Africa. My responsibilities will concentrate on Africa with some occasional support to staff based in Europe as well.

What makes support to a region this big possible is the remote technology that is now available. Utilizing the fast, consistent internet infrastructure available

in South Africa, I can get remote access to computers and interact with colleagues all over Africa. More specifically, I will be using tools like skype and email to interact with colleagues with computer problems and a program called Bomgar to remote into their computers and fix them. Every problem cannot be fixed via remote technology, so sometimes I will need to talk people through how to change a component, or from time to time travel to offices in Africa that need some additional on-site IT support.

The remote IT team is just getting started, and



**House calls.** Several Wycliffe staff work in South Africa from their homes or in small offices. Jeff will be a source of computer support for these staff as well as Wycliffe staff in countries all over Africa.

we had an opportunity to meet with my colleagues on this new team in June. They hope to have another two remote technicians in Africa, and not only to have a network of remote IT technicians in Africa and

Europe, but also to connect this group to be part of a global network of IT technicians (remote and on-the ground) that can provide 24/5 support to Wycliffe staff based all around the world.

—Jeff

## Growth in Communications

In the past several months, I have sent out three teams that have written (or are writing) about fifteen stories, taken more than 1000 photographs and provided content to two videos. This is all for Wycliffe publicity material about Africa. Volunteers from five different countries (Denmark, Kenya, South Africa, Taiwan and the USA) have been involved in writing, photography and videography. It's been exciting to see things working!

I have been developing relationships with some other organizations with communications teams including some in South Africa. YWAM's AfriComm team is an Africa-wide communications team with a function and purpose very similar to my team with Wycliffe. They have invited Jeff and I to have an office in their facility. In the future, I hope that we'll be able to work together on some projects. They also do communications training workshops all around Africa. I hope that Wycliffe staff may be able to benefit from these as well.

Additionally, I've applied for funding through Wycliffe's project funding department for a scholarship. This scholarship would go towards tuition for an African to attend Media Village, a Communications training school, for about one year and then serve Wycliffe in



**Communications Training.** Media Village, located in South Africa, is part of YWAM's University of Nations. Africans from more than seven African nations (as well as students from other countries) are receiving communications training here.

a communications role. Whether the funding is approved or not, I hope to still recruit graduates from Media Village to get involved in communications with Wycliffe.

My travels around Africa will continue. I hope that by being based closer to these two partners, the communications services available to Wycliffe will expand.

—Heather

## Prayer & Praises

- Praise God for a safe journey to South Africa.
- Praise God that we were able to secure our visa. We are now approved to live and work here.
- Praise God for a smooth transition thus far.
- Praise God for time to connect with our colleagues working in South Africa.
- Pray that we will be able to quickly set up our new office and home.
- Pray for the on-going planning that is being done for the Euro-Africa IT support network and for new people to join this team.
- Pray for partnerships in communications with YWAM and other ministries.



**JEFF & HEATHER PUBOLS**

Serving Wycliffe in Africa with their skills in Computers and Communications

## FINANCIAL CONTRIBUTIONS

WYCLIFFE BIBLE TRANSLATORS  
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